



In order to ensure that the service partners of Swatch Group US are able to meet the needs and requirements of our brands we require every independent watchmaker and service center meet a minimum criteria in each of the following categories.

### **Staff**

Experience and training of the technical team is very important to provide quality service to our clients. Therefore, the candidate(s) must have training from a formalized school or a recognized certification program, such as the American Watchmakers-Clockmakers Institute(AWCI).

### **Workshop Premises**

There must be proper and adequate space allocation for the watchmaker and equipment. A separate area for polishing and cleaning equipment is required, as well as a general upkeep, organization and cleanliness of the overall facility.

### **Technical Equipment**

General and Specific required equipment that must be present include:

- Movement Cleaning Machine
- Vacuum and air pressure water-resistance tester
- Measuring device for quartz movements
- Measuring device for rate and amplitude of mechanical movements
- Microscope
- Final test rotation units(cyclomats)
- Demagnetizer
- Staking tool
- Case opener
- Crystal and case back press
- Printer for timing and water-resistance results
- Mainspring winder
- Jewel Press
- Movement holders with jewel supports

Additional brand tools and equipment may be required to purchase specific watch components.

In all cases the individual brand distribution policy for spare parts will be respected by SGUS. Therefore the components for certain brands of the Group will not be sold

### **General**

A computer with high speed internet access to support specific Swatch Group brand extranet and CD nomenclature, proper repair tracking software with statistical information capability and proper repair boxes/envelopes for watches in process are highly recommended.

After review of the information above, if you would like to request a site visit by one of our representatives to assess your location and verify that it meets our requirements, please contact Swatch Group US directly via e-mail at [SGMAT@Swatchgroup.com](mailto:SGMAT@Swatchgroup.com) to request an application.