

Refund Policy

American Watchmakers-Clockmakers Institute

If you are not 100% satisfied with your purchase, you can either return your order for a full refund or exchange it for something else. You can return or exchange your purchase for up to 30 days from the purchase date. Returned or exchanged products must be in the condition you received them and in the original box and/or packaging. Customized or embroidered items may not be returned.

We cannot refund shipping & handling fees and you are responsible for return shipping costs.

Memberships in AWCI purchased or renewed via the web page or by any other manner are not refundable.

Cancellation of classes, courses, and/or events are subject to the registration policies of the specific course.