

# **REPORT OF THE ETHICS COMMITTEE of the AMERICAN WATCHMAKERS-CLOCKMAKERS INSTITUTE**

During the past year there has been only one complaint to our committee of a possible ethical breach. Mr. C.J. of New York complained of improper practices by [REDACTED], a New York City clock dealer, who was using the AWCI logo on his web site. The dealer had taken a large deposit for a Kieninger brand of clock that was to have been sent from Germany. Many months and multiple excuses resulted in no clock delivery.

Investigation revealed that the dealer was no longer a dues paying member of the AWCI and as such our committee had no jurisdiction. The legal department is pursuing separate action because of the fraudulent use of our logo.

Dr. Jabbour spoke with Mr. C.J. and as a former New Yorker, familiar with the system of consumer protection there, he explained that although the AWCI could not intervene due to the fact that the dealer was not a member of the AWCI, Mr. C.J. might contact the highly effective New York City Department of Consumer Affairs for action in his behalf. Dr. Jabbour has previously used their services to good effect.

We are happy to report that following the threat of intervention by the New York City Department of Consumer Affairs, the dealer in question apologized and has refunded the full amount to Mr. C.J.. Thank you.

Joseph M. Jabbour, M.D., ISA, Chairman

Joseph Cerullo, CMW, CMC

David Douglas, CW21

David Fahrenholz

Wesley Grau, CMW21